

The Association offers this Online Tools Class the last Thursday of each month from 2:00 – 3:00 pm. Be sure to sign up via [IMS](#) under the Events menu (log in with your MLS ID and password).

Please contact Becky Wilcox for more information:
Becky@LincolnREALTORS.com or 402-441-3624.

Check the [Association Calendar](#) for class cancellations.

Powerful & Paperless Online Tools for REALTORS®

Digitally Sign



■ www.DocuSign.com/NAR

- Fast, secure esignature platform to sign, send and store contracts
- Multiple recipients, automated reminders, fax back feature for notary stamp
- Use existing PDF contracts & forms
- \$99 to \$180 per year – discount through NAR

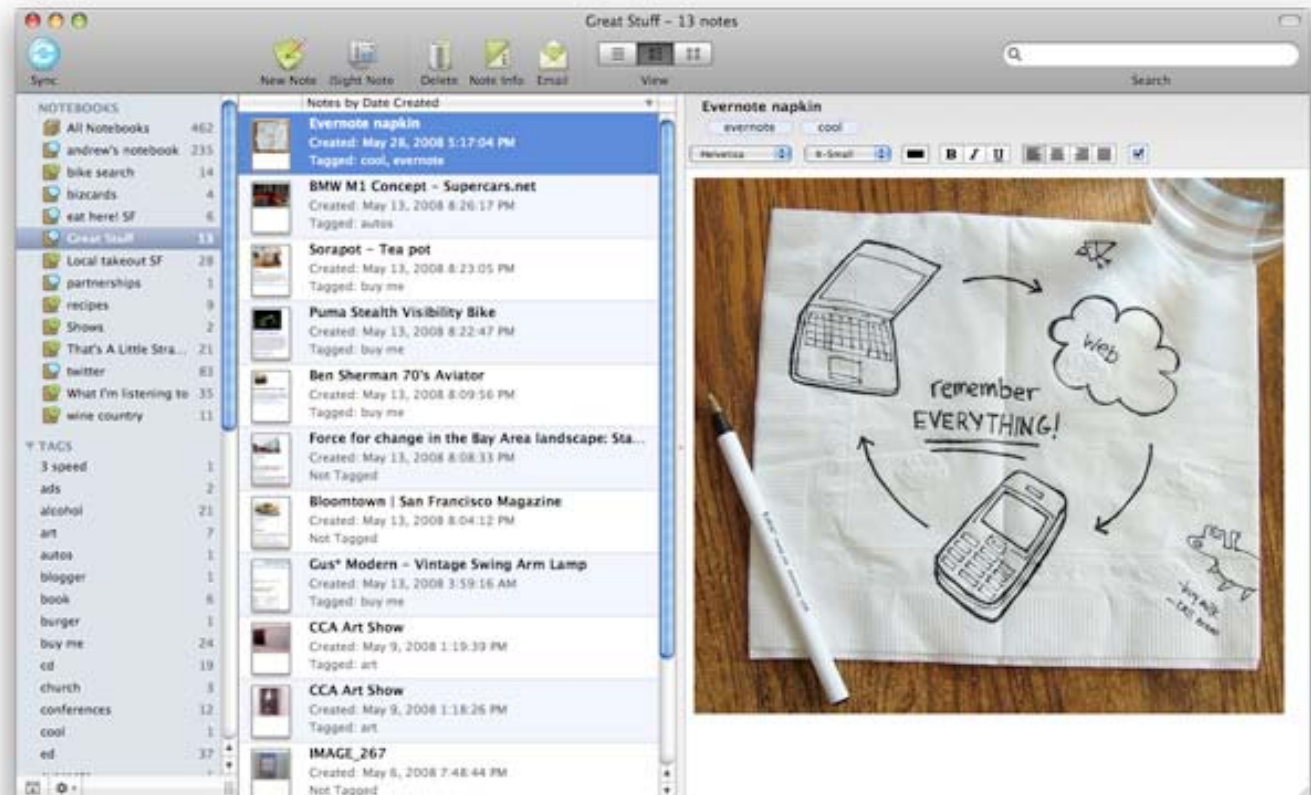
A screenshot of the DocuSign web interface. At the top, the DocuSign logo is on the left, and three numbered steps are on the right: "1 Review Document", "2 Sign then Confirm", and "3 Save your Copy". Below the steps is a toolbar with icons for printing, PDF, zooming, and other document functions. The main content area shows a document with a paragraph starting "respect hereto." followed by a numbered list item "7. This Agreement shall be governed by the laws of the jurisdiction in which the Disclosing Party is located (or if the Disclosing Party is based in more than one country, the country in which its headquarters are located) (the 'Territory') and the parties agree to submit disputes arising out of or in connection with this Agreement to the non-exclusive of the courts in the Territory." Below this, there are two columns for signing. The left column is for the "[Disclosing Party]" and the right column is for the "[Receiving Party]". Each column has a "By:" field with a signature, a "Name:" field, a "Title:" field, and an "Address:" field. In the Disclosing Party section, the signature is "DocuSign SugarCRM", the name is "DocuSign SugarCRM", the title is "Administrator" (highlighted with a red box), and the address is blank. In the Receiving Party section, all fields are blank. On the left side of the signing area, there is a yellow button labeled "Confirm Signing". At the bottom of the interface, there is a footer with "POWERED BY DocuSign." on the left and "English (US) | Terms Of Use | Support | Feedback | Copyright © 2012 DocuSign" on the right.

Remember and Organize



- Keep notes about every conversation in specific client notebooks
- Keep track of all leads or potential new business
- Forward all client-related emails directly to your Evernote account
- Free account or Premium account for \$5.00/month or \$45.00/year

■ www.EverNote.com

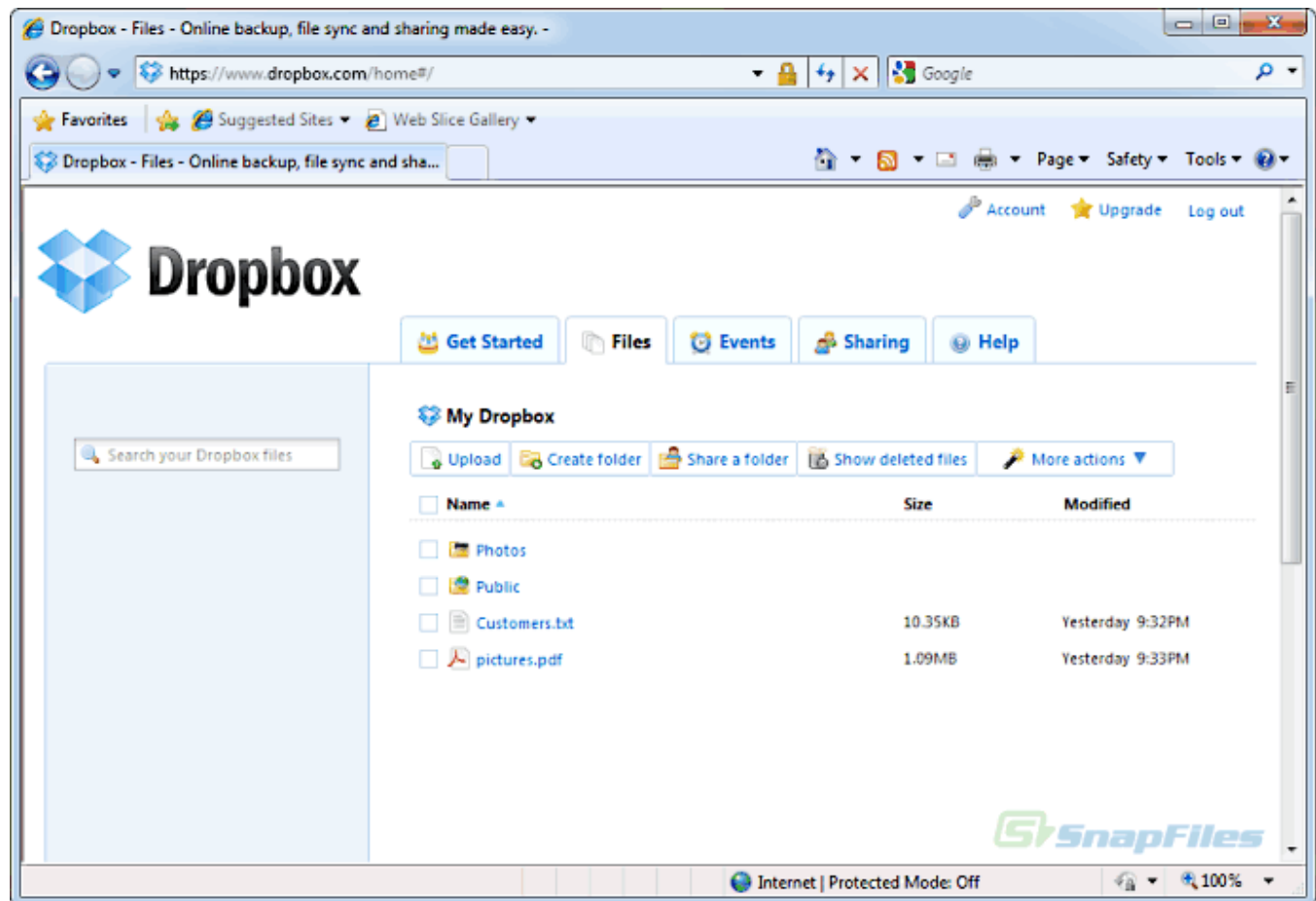


Access Files from Anywhere



- Bring your photos, docs, and videos anywhere and share them easily
- Access from anywhere on any device at any time.
- Share certain folders of content with certain people

■ www.DropBox.com

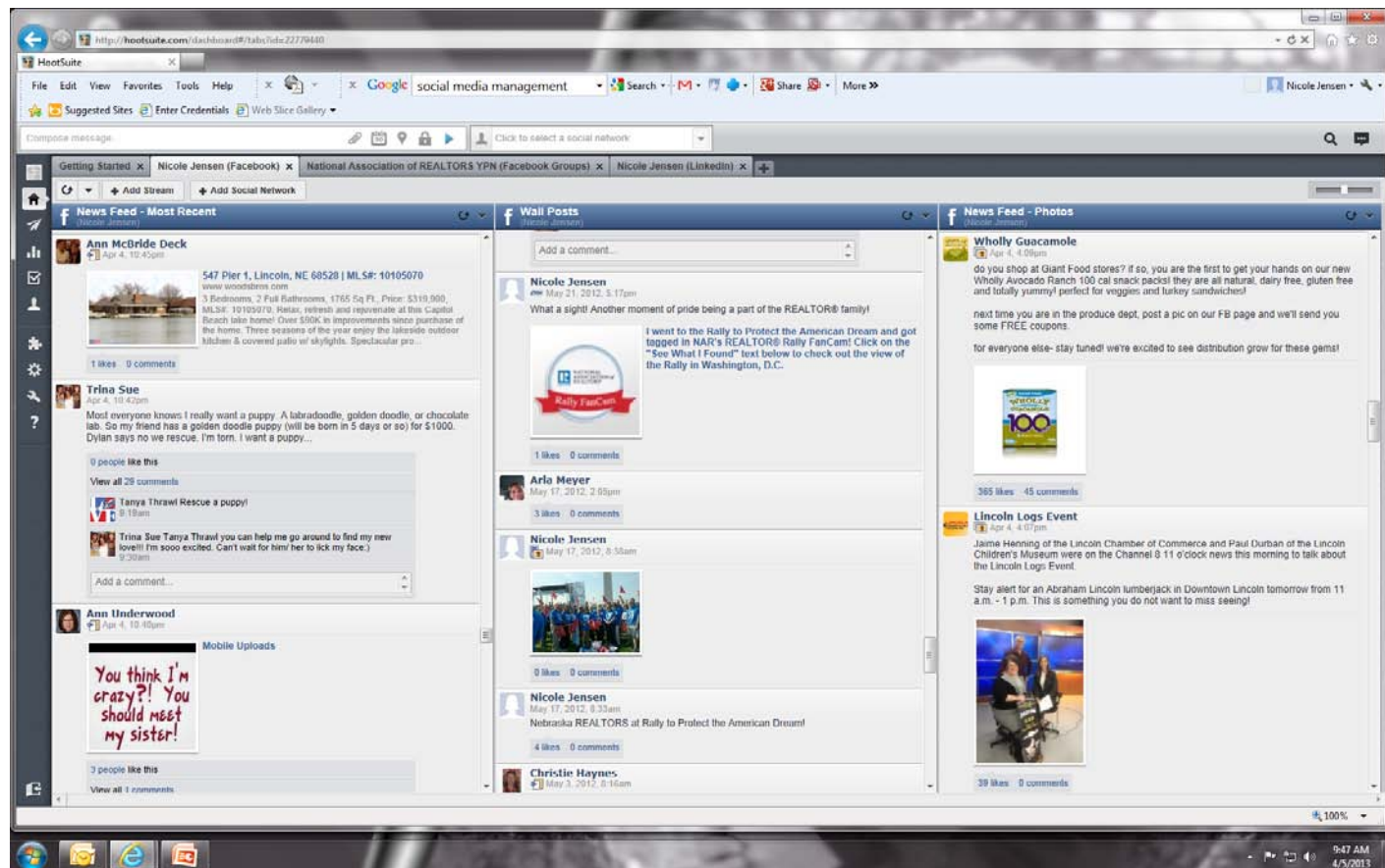


Manage Social Media



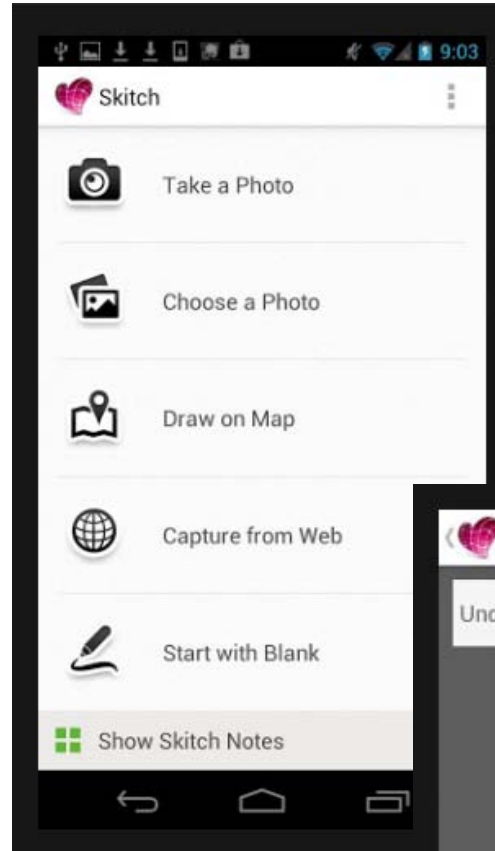
■ www.HootSuite.com

- Manage all social media networks in one location (Facebook, Twitter, LinkedIn, etc.)
- Integrate social content apps as well (YouTube, Flickr, Tumblr, etc.)
- Free Account or Pro Account for \$9.99/month



Annotate Anything!

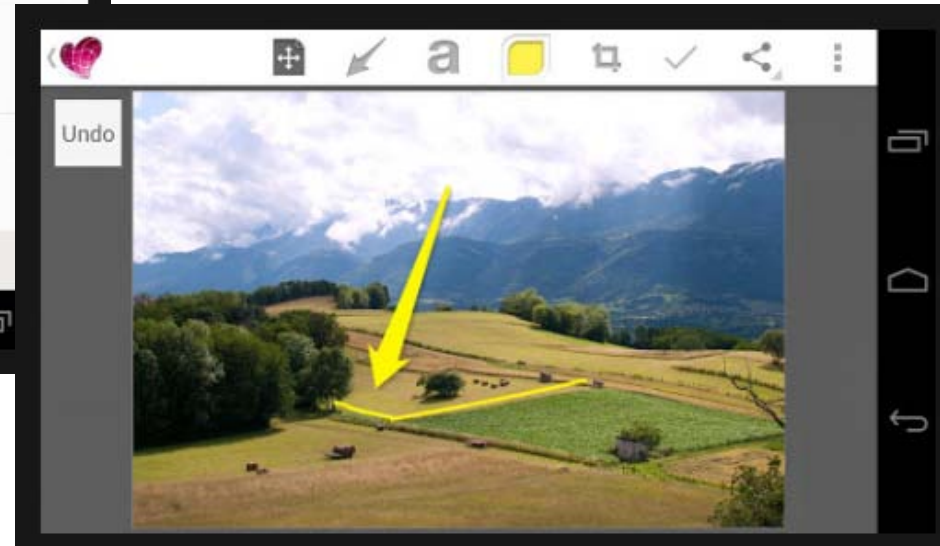
- Annotate images and docs with arrows, shapes, text, and more
- Save or share your Skitch annotation to help others see and understand your ideas
- Pixelate portions of an image, add highlights and draw attention to what matters
- FREE app for Apple and Android devices



EVERNOTE
Skitch



■ www.skitch.com



Cool Tools



- www.LucyPhone.com
- Have Lucy call Toll-Free Help Desk Numbers for you with no wait time.
- - 1) Enter Toll-Free #
 - 2) Give Lucy your phone #
 - 3) Lucy will connect you when they answer
- Never wait on hold again – Virtual Queuing



- www.thegrizzlylabs.com/genius-scan/
- Genius Scan+ PDF Scanner
- Turns your smartphone into a scanner.
- Take a picture of any document and turn it into a JPG or PDF.
- \$2.99 on iPhone or \$1.99 on Android phones

MILEBUG



- www.milebug.com
- Record qualified trips for tax purposes
- GPS to track full trip and display on Map View
- Email HTML and Excel-friendly reports to your computer
- Data backup available
- \$2.99 on either Android or Apple devices

Helpful Resources

- www.repurposedapps.com
National Association of REALTORS® site for members to share apps useful to the real estate business.
- www.thepaperlessagent.com
Training on how to setup and use and ipad for mobile real estate success with buyers and sellers.

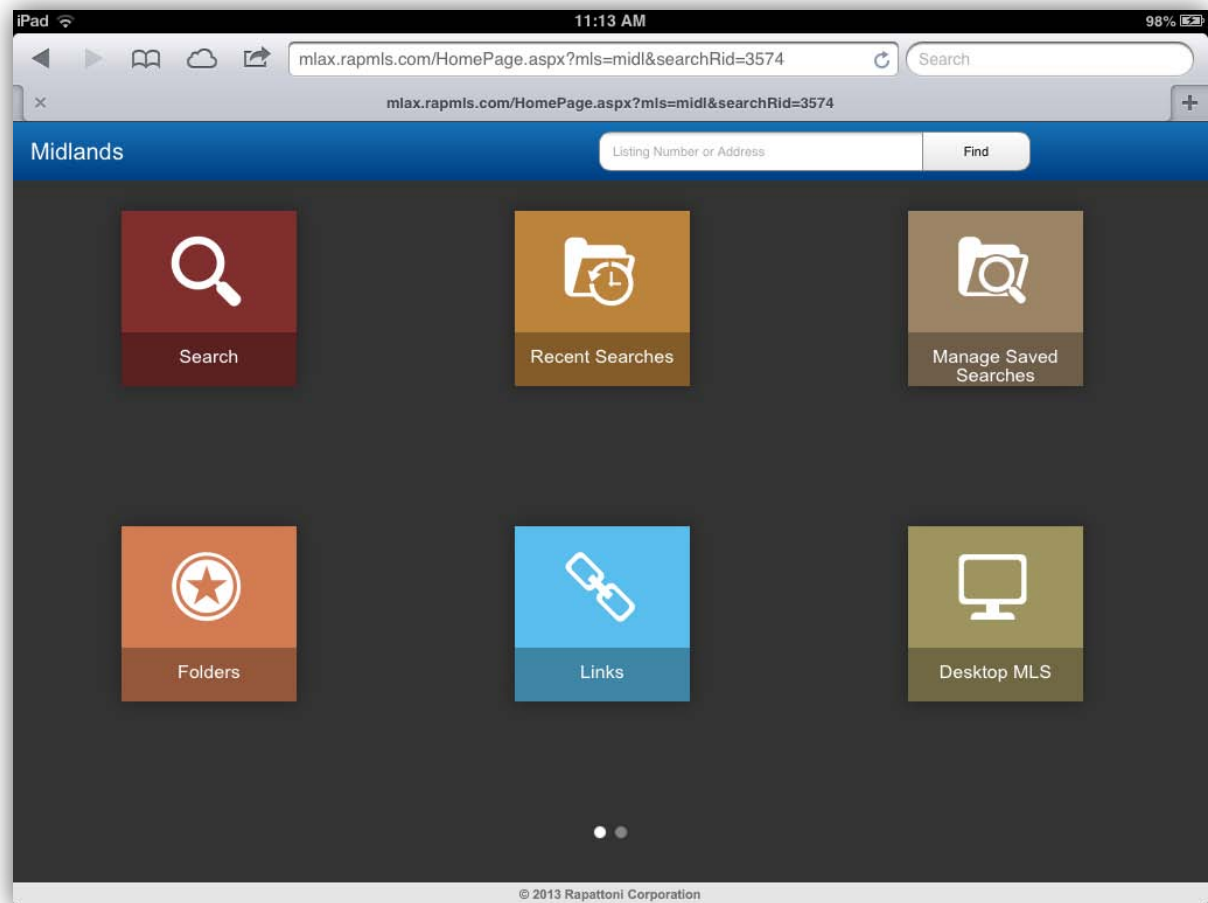
MLS Tablet Interface for REALTORS®

Access MLS on iPad or Tablet

RapattoniMLS

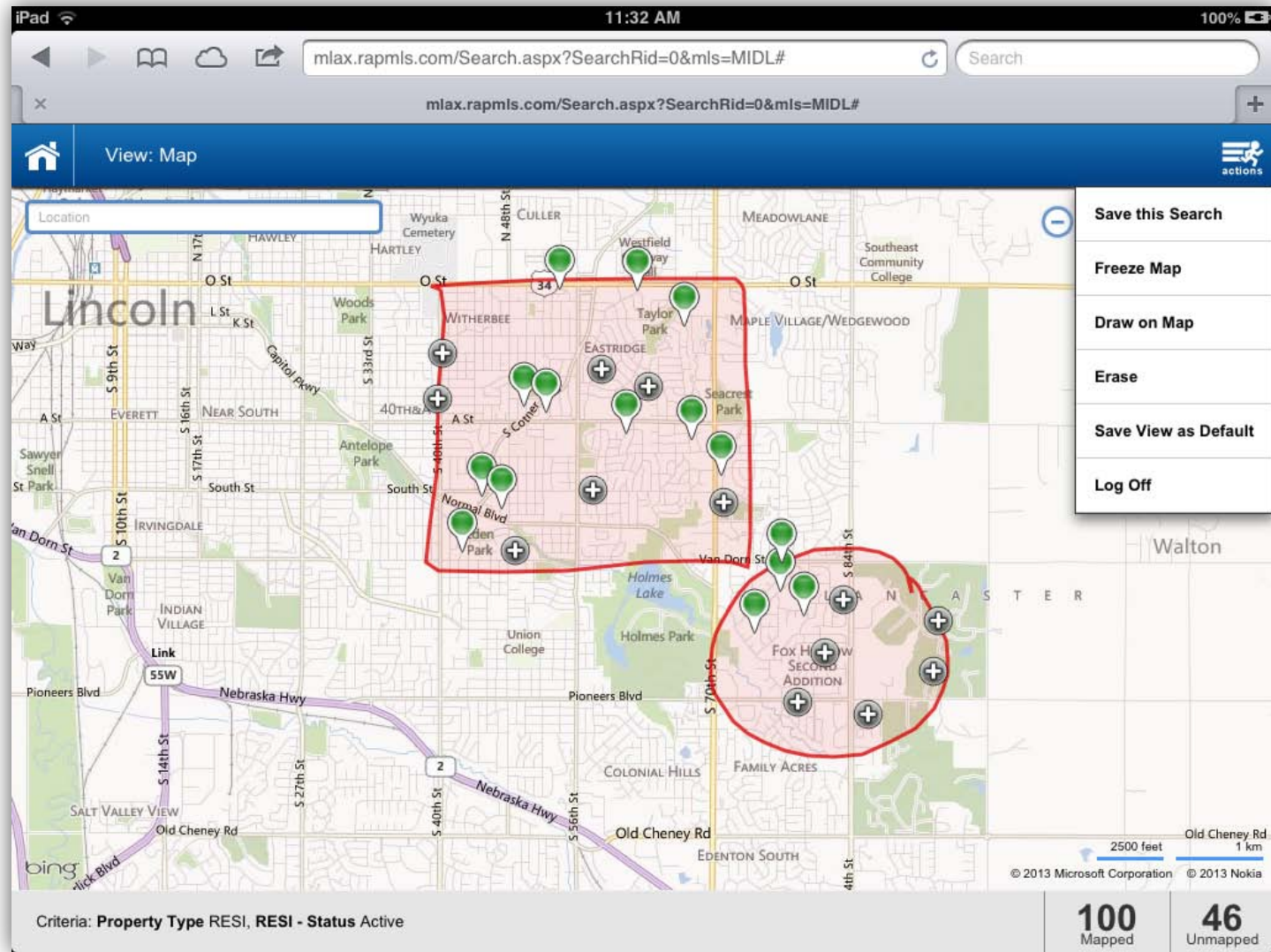
■ www.MidlandsMLS.com

- Operate Rapattoni - MidlandsMLS using a touch-based tablet interface
- Start with a new Search or from your Recent or Saved Searches.



Map Search

- Tap the Actions icon, select 'Draw on Map' and use your finger to draw a search area on the map
- Tap a green dot to see a snapshot of the property
- Tap the View: Map icon to see the properties in a list view or detail view.



Criteria Search

- Tap the title of the criteria field to select data to search
- Tap the Actions icon to Add, Remove, or Re-order fields in the Criteria Search
- Tap the 'Return To Search' button across the bottom to see results.

The screenshot shows the Criteria Search interface on an iPad. The top status bar displays 'iPad', signal strength, '11:20 AM', and '99%' battery. The browser address bar shows the URL 'mlax.rapmls.com/Criteria.aspx?SearchRid=3582&mls=midl'. Below the address bar is a search bar with the text 'Search'. The main content area is a list of criteria fields, each with a title and a subtitle. The fields are: 'Property Type' (Residential), 'Include Unmapped Listings', 'Market Watch' (OFF), 'Residential' (highlighted), 'Listing Address', 'Listing Number', 'Statuses/Dates' (Active), 'Areas', 'Property Subtypes', 'Price', 'Style', and 'Bedrooms'. A 'Return To Search' button is at the bottom. A menu is open on the right side of the screen, showing 'Add / Remove Fields' and 'Log Off' options.

Criteria Field	Value
Property Type	Residential
Include Unmapped Listings	
Market Watch	OFF
Residential	
Listing Address	
Listing Number	
Statuses/Dates	Active
Areas	
Property Subtypes	
Price	
Style	
Bedrooms	

Return To Search

Search Results

- Custom sort results by up to 3 column headers
- After selecting listings with the checkbox, tap the Actions icon, then 'Share' to email them.
- Selected listings may also be added to your "Favorites" Folder or Saved as a Search under the Actions menu.

iPad 9:46 AM 79%

mlax.rapmls.com/SearchGridDisplay.aspx?mls=midl&searchRid=3575

View: List

	Price ²	Status ¹	Property Type ³	Sub Type	Beds	Baths	Sq Ft	Lot Size	Year Built	DOM	
<input checked="" type="checkbox"/>	\$100,000	Active	Residential		3	1.75	1020		1953	243	SE Lincoln-23 University Place 2
<input checked="" type="checkbox"/>	\$100,000	Active	Residential		3	2	1550	7100 sf	1900	90	NE Lincoln-23 University Place 2
<input checked="" type="checkbox"/>	\$100,000	Active	Residential		4	2.25	1542	4104 sf	1920	72	NE Lincoln-23 University Place 2
<input checked="" type="checkbox"/>	\$100,000	Active	Residential		3	1	1040	8044 sf	1950	17	SE Lincoln-31 Randolph/Witherb
<input checked="" type="checkbox"/>	\$102,000	Active	Residential		3	1.75	1409		1920	121	SE Lincoln-31 Woods Park
<input checked="" type="checkbox"/>	\$102,000	Active	Residential		2	2	1092	6958 sf	1918	106	NE Lincoln-23 Havelock

Criteria: Property Type RESI, RESI - Price \$100,000 to \$150,000, RESI - Status Active

318 Mapped 2 Unmapped

Listing Information

- Tap a listing to view the detail page.
- Under the Actions menu, Attached Docs and a link to the Assessor Tax Page are available.
- Click the 'Next' button to view the next detail, or tap the 'View' button, and go back to list or map view.

iPad 11:35 AM 100%


mlax.rapmls.com/ListingDetail.aspx?SearchRid=3585&mls=MIDL&listingRid=167341&propertyType=RESI


Search

View: Detail


Listing #10106631 - Residential 1130 H St #306 Lincoln, NE 68502

Status: Active 05/30/13 DOM: 91 Subtype: Att. Res, Condo, TH	LP - \$20,000 BD: 1 Sq Ft: 658 Price/SqFt: 30.40	BA (F/H/G): Lot size: Year Built:
County: Lancaster City: Lincoln Area: SW Lincoln-43 Subdivision: Downtown	Comp to S.O.: \$1,000 Dual Var Comm: No	


www.WoodsBros.com



Agent/Office Information

 Timothy D Francis MLS ID: 2798 Contact Phone 1: 402-434-3700 Contact Phone 2: 402-434-3600 Contact Phone 3: Email Address: timdfrancis@aol.com	Woods Bros. Realty 3355 Orwell St., Suite 102 Phone: 402-434-3700
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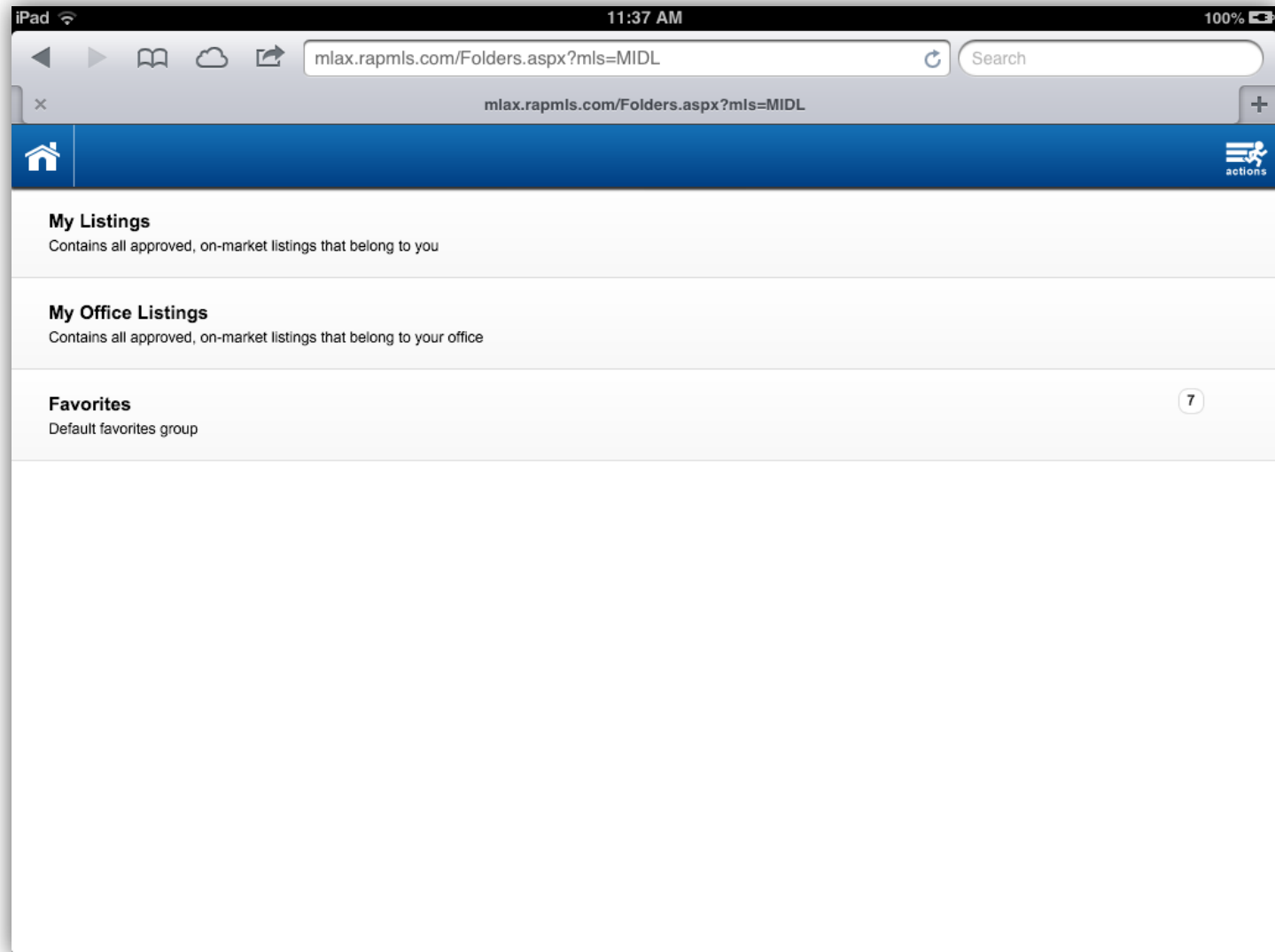
Remarks

1 of 520

Next

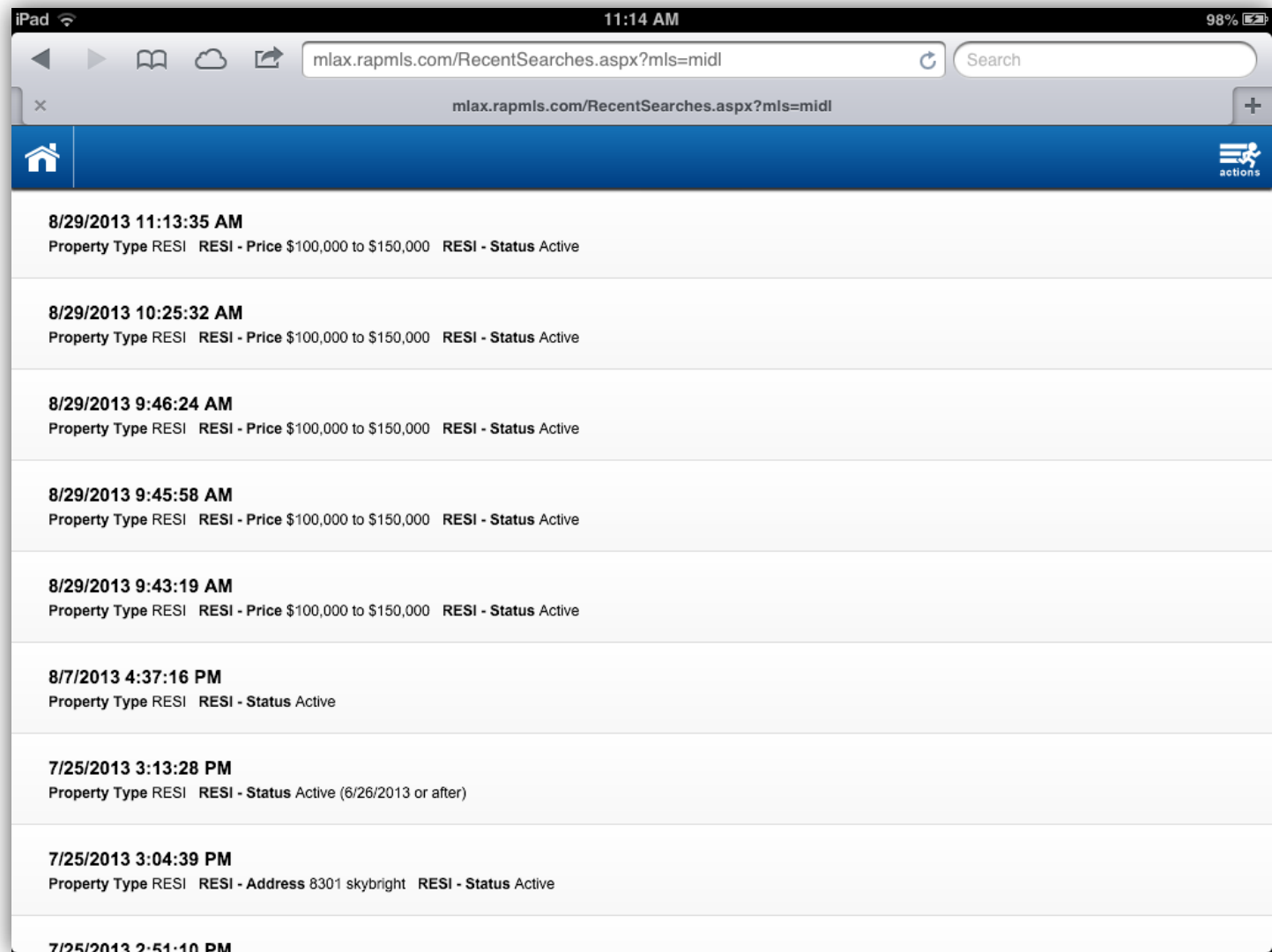
Folders

- View your listings, office listings or your favorites selected from mobile searches.
- View the detail of a listings and select 'Remove from Folder' from the Actions menu to delete it from your Favorites group.



Recent Searches

- The system automatically saves the last 12 searches.
- Tap the Recent Searches icon on the Home page, then tap any search on the list to pull it up in the search screen



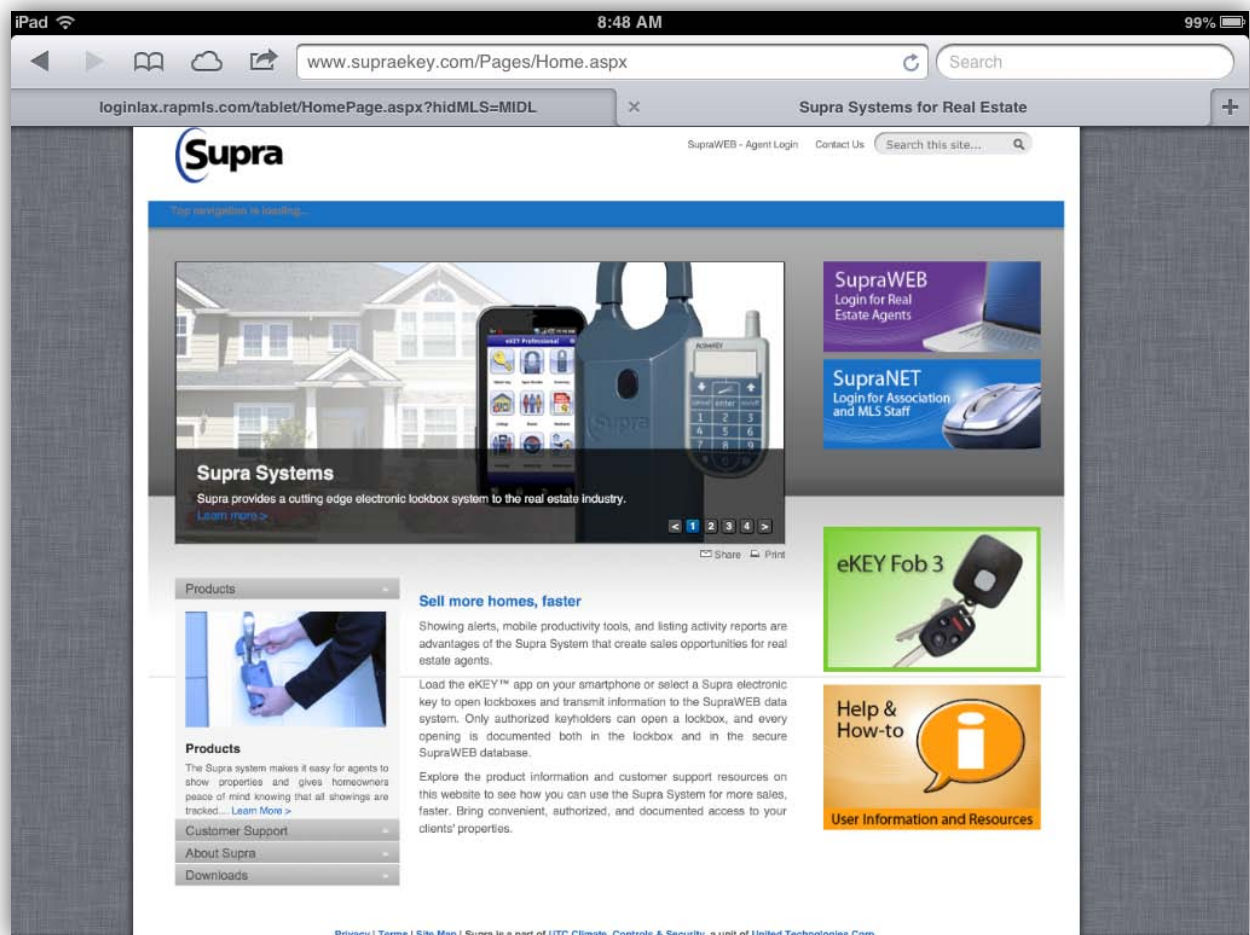
SupraWEB Lockbox Management for REALTORS®

SupraWEB on iPad or Tablet



■ www.supraekey.com

- Manage lockboxes by assigning and unassigning them from listings
- Track showings
- Print Showing Reports for Sellers
- Manage your Supra Account Information



Single Sign-On from MLS

- Tap/Click the Supra button in the Single Sign-On Module on your MLS homepage
- The first time only you will be asked to enter your key serial number, PIN and Association (NE-MidlandsMLS)

The screenshot shows the Midlands MLS website on an iPad. The browser address bar displays `loginlax.rapmls.com/Menu.aspx?hidMLS=MIDL&SID=4b924ec5-4b89-40...`. The website header includes navigation links: [Searches](#), [Maps](#), [Listings](#), [Tax](#), [Cart](#), [Contacts](#), [Links](#), [Admin](#), and [Help](#). A "Speed Search" bar is located below the header. The main content area features a "Home" section with the "Midlands MLS REALTORS® Association of Lincoln" logo and a "Welcome Becky Wilcox" message. A "NEW! SupraWEB Single Sign-On Button Added" announcement is present, along with a link to "Access Live MLS Data from your SMARTPHONE (PDA)!". The "Single Sign-On" module is highlighted, showing a "Supra" button. Other modules include "Staff Tools" with links like "Add Broadcast Notice" and "Send Profile Change Request", a "24-Hour Market Watch" section with a table of market statistics, and a "Client Portal Activity" section showing "No New Comments". The bottom of the screen displays a "Weather" widget for Lincoln, NE, and a "Support Center" link.

Category	Count	Visual
New Listings	18	Green bar
Back on Market	2	Red bar
Price Increases	0	Green bar
Price Reductions	13	Red bar
Active	20	Green bar
Under Contract	19	Yellow bar
Leased	0	Green bar
Sold	14	Red bar
Expired	1	Red bar
Withdrawn	3	Black bar
Cancelled	1	Red bar

Homepage

- View Showings by date range in the Showings Dashboard
- Generate your own Authorization or Update Code

Supra
A UTC Fire & Security Company

KIM Administrator [Log Out]
SupraWEB
Management Website

HOME LISTINGS REPORTS SETTINGS BILLING SUPPORT

Messages +

QUICK LINKS

- Update Code
- Identify Keyholder
- Authorization Code
- Change PIN
- Market Area
- Add Keybox
- Assign Listing

CONNECT WITH US

Facebook

ONLINE ORDERING

Order Supra accessories online!
[Click Here](#)

NOW AVAILABLE

iPhone eKEY

Showings Dashboard

Welcome to SupraWEB! This dashboard view contains the showing activity for the date range specified. Change the date range to show more or less information on your Showing Dashboard.

Dashboard Date Range: 5/22/2013 to 6/21/2013 [Change](#)
Showing Count: 17 Feedback Count: 0 [Feedback Reminders](#)

DateTime	ListingID	Address	ShowingAgent	Actions
6/17/2013 12:32pm			Deonne Herman Deonne.herman@homerealestate.com (402)730-7772 Home Real Estate (402)436-3310	
6/17/2013 12:31pm			Deonne Herman Deonne.herman@homerealestate.com (402)730-7772 Home Real Estate (402)436-3310	
6/14/2013 4:08pm	00500050	8231 Beechwood Drive Lincoln NE 68510	Derek Kats KatsDKbroker@gmail.com (402)770-5021 Donald Kracke, Broker (402)432-3462	
6/14/2013 1:26pm			Paul Kardell pmkardell@aol.com (402)430-8321 Home Real Estate (402)436-3310	
			Paul Kardell	

Listings

- Tap the Address to view a map of the property
- View and update MLS information by tapping the MLS#
- View keybox information by tapping the keybox #

The screenshot shows the SupraWEB Management Website interface on an iPad. The top status bar indicates 'iPad', signal strength, '3:01 PM', and '94%' battery. The browser address bar shows 'supraweb.suprakim.com/KimWeb/Keybox.mvc/Inventory'. Below the browser bar, there are two tabs: 'loginlax.rapmls.com/tablet/MapDisplay.aspx?SearchRid=0&hidMLS=MIDL' and 'UTCFS Supra - SupraWEB Management Website'. The website header features the 'Supra' logo (A UTC Fire & Security Company) on the left and 'KIM Administrator [Log Out] SupraWEB Management Website' on the right. A navigation menu includes 'HOME', 'LISTINGS', 'REPORTS', 'SETTINGS', 'BILLING', and 'SUPPORT', with a 'Messages' link next to 'SUPPORT'. On the left side, there are two sections: 'QUICK LINKS' with 'Listings' and 'Keyboxes', and 'ACTIONS' with 'Add Keybox'. The main content area is titled 'Listing Inventory' and shows '1 Listing - Print Report'. Below this is a table with columns 'MLS #', 'Keybox #', 'Address', and 'Actions'. The table contains one row with the following data: MLS # 00500050, Keybox # 30111081, Address 8231 Beechwood Drive, and Actions (represented by a magnifying glass and an envelope icon). Below the table, there are pagination controls showing '1/1' and 'Listings Per Page: 1'. At the bottom, there is a 'Legend' section with 'Showing Activity' (magnifying glass icon) and 'Email Showing Agents' (envelope icon). The footer contains the text: '© 2011 UTC Fire and Security. All rights reserved', 'Privacy Policy - Website Terms & Conditions', and 'SupraWEB 4.7.11.904'.

iPad 3:01 PM 94%

supraweb.suprakim.com/KimWeb/Keybox.mvc/Inventory

loginlax.rapmls.com/tablet/MapDisplay.aspx?SearchRid=0&hidMLS=MIDL UTCFS Supra - SupraWEB Management Website

Supra
A UTC Fire & Security Company

KIM Administrator [Log Out]
SupraWEB
Management Website

HOME LISTINGS REPORTS SETTINGS BILLING SUPPORT Messages

QUICK LINKS
Listings
Keyboxes

ACTIONS
Add Keybox

Listing Inventory
1 Listing - Print Report

MLS #	Keybox #	Address	Actions
00500050	30111081	8231 Beechwood Drive	

1/1
Listings Per Page: 1

Legend
Showing Activity Email Showing Agents

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Privacy Policy - Website Terms & Conditions
SupraWEB 4.7.11.904

Listing Details

- Upload a photo to help showing agents remember the property when sending feedback
- Add feedback questions
- Change MLS # to assign lockbox to a different listing or delete the MLS to unassign the keybox

The screenshot displays the SupraWEB Management Website interface on an iPad. The browser address bar shows the URL: `supraweb.suprakim.com/KimWeb/Keybox.mvc/Details?SerialNumber=30`. The website header includes the Supra logo, the user role "KIM Administrator", and a "Log Out" link. The main navigation menu consists of links for HOME, LISTINGS, REPORTS, SETTINGS, BILLING, and SUPPORT. A "Messages" link is also present. On the left sidebar, there are two sections: "QUICK LINKS" with links to Listings and Keyboxes, and "ACTIONS" with links to Add Keybox, Unassign Listing, Delete Keybox, Showing Activity, Individual, and Scheduled Report. The main content area is titled "MLS # 00500050" and contains two tabs: "Listing Details" (selected) and "Keybox Settings". Under the "Listing Details" tab, the following information is displayed: MLS # 00500050, Address: 8231 Beechwood Drive, Lincoln NE 68510, Listing Date: Not Available, Client: Not Available, Occupant: Not Available, and Email CC: Add Email CC. A photo of a house is shown with a "Home Sales" watermark and a "WebHomeSales.com" watermark. Below the photo is an "Edit Photo" button. The "Showing Hours" section lists: Mon - Fri: No Access, Saturday: No Access, and Sunday: No Access. The "Feedback Questions" section states: "You can add 10 feedback questions to each listing. Anyone who has shown this listing will be asked these questions when providing feedback." and includes an "Add Feedback Question" button. The footer contains copyright information: "© 2011 UTC Fire and Security. All rights reserved", "Privacy Policy - Website Terms & Conditions", and "SupraWEB 4.7.11.904".

Keybox Management

- If a keybox does not belong to you, delete it from your inventory to stop receiving showing emails
- Tap the listing number and erase MLS# to unassign the listing from the keybox

The screenshot shows the SupraWEB Management Website interface on an iPad. The browser address bar displays `supraweb.suprakim.com/KimWeb/Keybox.mvc/Management`. The page header includes the Supra logo, the user role "KIM Administrator [Log Out]", and the site title "SupraWEB Management Website". A navigation menu contains links for HOME, LISTINGS, REPORTS, SETTINGS, BILLING, and SUPPORT. A "QUICK LINKS" sidebar on the left lists "Listings" and "Keyboxes". An "ACTIONS" sidebar includes "Add Keybox" and an "Assign Listing" button.

The main content area is titled "Keybox Management" and shows "5 Keyboxes" with a "Print Report" link. Below this is a table with the following data:

Type	MLS #	Keybox #	Shackle Code	CBS Required	Actions
		51336758	3030	4751426 (Off)	
		51336995	5050	0126956 (Off)	
		52367149	1969	4933011 (Off)	
	00000000	30144210	1234	8274177 (Off)	
	00500050	30111081	1234	1234567 (Off)	

Below the table, there is a pagination bar showing "1/1" and "Keyboxes Per Page: 5". A legend at the bottom explains the action icons: a red X for "Delete From Inventory", a house icon for "Assign Listing MLS#", a document icon for "Showing Activity", and an envelope icon for "Email Showing Agents".

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SupraWEB 4.7.11.904

Reports

- Create a showing report for your seller to show a date range of showing activity for their property
- Choose to include showing agent feedback or not
- Option to Print or Email from the report page

The screenshot shows the SupraWEB Management Website interface on an iPad. The status bar at the top indicates 'iPad', signal strength, '3:04 PM', and '94%' battery. The browser address bar shows 'supraweb.suprakim.com/KimWeb/Report.mvc'. Below the address bar, there are two tabs: 'loginlax.rapmls.com/tablet/MapDisplay.aspx?SearchRid=0&hidMLS=MIDL' and 'UTCFS Supra - SupraWEB Management Website'. The website header features the 'Supra' logo (A UTC Fire & Security Company) on the left and 'KIM Administrator [Log Out] SupraWEB Management Website' on the right. A navigation menu includes 'HOME', 'LISTINGS', 'REPORTS', 'SETTINGS', 'BILLING', and 'SUPPORT'. A 'Messages' button is located next to the 'SUPPORT' link. On the left side, a 'QUICK LINKS' box contains: 'Update Code', 'Identify Keyholder', 'Authorization Code', 'Change PIN', 'Market Area', and 'Add Keybox'. The main content area is titled 'Create Reports' and contains the following text: 'Create reports from your listings showing data, your showing activity or your non-member access. These reports can be viewed, printed or email as a PDF document.' Below this, it says: 'If you would like to schedule a recurring report, go to [Scheduled Email Settings](#).' There are two report options listed: 1. 'Create Showing Report' with an icon of a document and a house, described as 'This report provides showing and feedback for your listings.' 2. 'Create Key Activity Report' with an icon of a person and a house, described as 'This report provides information on the showings that you have performed.' The footer contains: '© 2011 UTC Fire and Security. All rights reserved', 'Privacy Policy - Website Terms & Conditions', and 'SupraWEB 4.7.11.904'.

Settings

- Change General Email settings from this screen
- View your User and Key information
- Quick Links available on each page in the system

The screenshot shows the SupraWEB Management Website interface on an iPad. The status bar at the top indicates the time is 3:04 PM and the battery is at 94%. The browser address bar shows the URL `supraweb.suprakim.com/KimWeb/Profile.mvc`. The page header includes the Supra logo (A UTC Fire & Security Company) and the SupraWEB Management Website title. A navigation bar contains links for HOME, LISTINGS, REPORTS, SETTINGS, BILLING, and SUPPORT. A 'Messages' button is also present. On the left, a 'QUICK LINKS' sidebar lists: Update Code, Identify Keyholder, Authorization Code, Change PIN, Market Area, and Add Keybox. The main content area is titled 'Account Settings' and is divided into three sections: 'User Information', 'Key Information', and 'General Settings'. The 'User Information' section displays: Name: KIM Administrator, Email: becky@lincolnrealtors.com, Board: Midlands MLS, and a 'Login: Update Login Settings' link. The 'Key Information' section displays: Serial #: 5057907, Type: eKEY Professional, Description: Not Available, and Version: Not Available. The 'General Settings' section lists: General Email, Scheduled Email, Showing Dashboard, and eKEY Showings. Below these is a 'Key List' section with a 'Keys:' dropdown menu showing '5055653' and a 'Select' button. The footer contains copyright information: © 2011 UTC Fire and Security. All rights reserved, Privacy Policy - Website Terms & Conditions, and SupraWEB 4.7.11.904.

iPad 3:04 PM 94%

loginlax.rapmls.com/tablet/MapDisplay.aspx?SearchRid=0&hidMLS=MIDL x UTCFS Supra - SupraWEB Management Website

Supra
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KIM Administrator [Log Out]
SupraWEB
Management Website

HOME LISTINGS REPORTS SETTINGS BILLING SUPPORT Messages

QUICK LINKS

- Update Code
- Identify Keyholder
- Authorization Code
- Change PIN
- Market Area
- Add Keybox

Account Settings

User Information

Name: KIM Administrator
Email: becky@lincolnrealtors.com
Board: Midlands MLS
Login: [Update Login Settings](#)

General Settings

- General Email
- Scheduled Email
- Showing Dashboard
- eKEY Showings

Key Information

Serial #: 5057907
Type: eKEY Professional
Description: Not Available
Version: Not Available

Key List

Keys: 5055653 ▼

Select

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Privacy Policy - Website Terms & Conditions
SupraWEB 4.7.11.904

Billing

- Update expired debit cards or credit cards, billing address, etc., under the Account Information link

The screenshot displays the SupraWEB Management Website interface. At the top left is the Supra logo with the tagline "A UTC Fire & Security Company". At the top right, it shows the user "KIM Administrator" with a "[Log Out]" link, and the site title "SupraWEB Management Website". A navigation bar contains links for HOME, LISTINGS, REPORTS, SETTINGS, BILLING, and SUPPORT. A "Messages" link with a plus icon is also present. On the left, a "Billing Menu" sidebar lists: Account Balance, Billing History, Account Information, Contracts, and FAQ. The main content area has "Email" and "Print" icons, followed by a section titled "Account Balance". Inside a dashed box, the following details are listed: Customer: KIM Administrator, Supra Customer Number: 1127125, Agent ID: Supra_Midlands, Serial #: 8107753, Key Type: ActiveKey, and Date: 2/16/2012.

Supra
A UTC Fire & Security Company

KIM Administrator [Log Out]
SupraWEB
Management Website

HOME LISTINGS REPORTS SETTINGS BILLING SUPPORT

Messages +

Billing Menu

- › Account Balance
- › Billing History
- › Account Information
- › Contracts
- › FAQ

Email Print

Account Balance

Customer: KIM Administrator
Supra Customer Number: 1127125
Agent ID: Supra_Midlands
Serial #: 8107753
Key Type: ActiveKey
Date: 2/16/2012

Support

- Contact info for Supra with Call Volume access for wait time estimate
- Training Materials with access to support resources for SupraWEB and each key type

The screenshot shows the SupraWEB Management Website on an iPad. The browser address bar displays `supraweb.suprakim.com/KimWeb/Support.mvc/Support`. The page features the Supra logo (A UTC Fire & Security Company) and the SupraWEB Management Website header. A navigation menu includes links for HOME, LISTINGS, REPORTS, SETTINGS, BILLING, and SUPPORT. A 'Messages' button is located next to the SUPPORT link. On the left, there are sections for 'QUICK LINKS' (Workshops, Downloads, SupraWEB Training Materials) and 'CONNECT WITH US' (Facebook). The main content area is titled 'Support' and contains contact information: 'TO CONTACT US', 'Call 1-877-699-6787 (5am to 7pm PT, seven days a week) - [Call Volume](#)', 'UTCFS - Supra', '4001 Fairview Industrial Drive SE', 'Salem, Oregon 97302 - [Map](#)', and 'Email Support'. The footer includes copyright information: '© 2011 UTC Fire and Security. All rights reserved', links for 'Privacy Policy - Website Terms & Conditions', and the version number 'SupraWEB 4.7.11.904'.